

Matrix Xpeed Calling Guide

Access Numbers for Calls Outside the U.S.

Key

- [##] Country Code
- # Automation available from most locations
- (CC) Country-to-country calling available
(May not be available to and from all international locations.)
- + Limited availability
- * Wait for second dial tone
- ^^ Not available from public pay phones
- ~ Pay phones may require coin deposit or a local phone card for dial-tone
- @ Local service fee in U.S. currency required to complete call
- { Prepaid cards not permitted via the WP Access by local Carriers

Special Note: Canada, Puerto Rico, United States Virgin Islands (USVI), Guam, Saipan and Commonwealth of Northern Mariana Islands (CNMI) are considered Domestic Access locations.

For additional country access numbers, contact:

Matrix Customer Service
(888) 411-0111
www.matrixbt.com

Country	Access Number	Comments
American Samoa [684] (CC)	633-2MCI (633-2624)	
Anguilla [1+264] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Antigua [1+268] + { From public card phones only	1-800-888-8000 #2	Service available from ports of entry and payphones. Prepaid cards not permitted.
Argentina [54] # (CC) To call using Telefonica ^ To call using Telecom^	0800-222-6249 0800-555-1002	
Armenia [374] # (CC)	0-800-122	
Aruba [297] # +	800-888-8	Service available from ports of entry at the airport and the cruiseship terminal - one phone each.
Australia [61] # (CC) ~ To call using AAPT ^ To call using OPTUS ^ To call using TELSTRA ^	1-800-730 014 1-800-551-111 1-800-881-100	
Austria [43] # (CC) ~	0-800-999-762	
Bahamas [1+242] # +	1-800-888-8000	Service available from hotels, payphones and ports of entry
Bahrain [973] #	800-002	
Bangladesh [880] (CC) Manual number for rotary dialing Automated number to access WP VRU	1570012 1570013	
Barbados [1+246] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Belarus [375] # (CC) From localities of Brest, Vitebsk, Grodno and Minsk regions From localities of Gomel and Mogilev regions	8-800-103 8-10-800-103	
Belgium [32] # (CC) ~	0800-10012	Service not accessible via mobile phones
Belize [501] # - From Payphones	815	

Country	Access Number	Comments
From certain Hotels	557	
Bermuda [1+441] # (CC) + { To call using Telebermuda +	1-800-888-8000 1-800-888-8888	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Bolivia [591] # (CC) ~	800-10-2222	
Brazil [55] # (CC)	0800-890-0012	
British Virgin Islands [1+284] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Brunei [673] #	800-011	
Bulgaria [359] # (CC)	00800-0001	
Canada [Area Codes] # (CC)	1-800-888-8000	
Cape Verde (CC)	8002624	
Cayman Islands [1+345] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Chile [56] # (CC) To call using Telefonica Mundo To call using ENTEL	800-207-300 800-360-180	Not advertised, but if asked when using Telefonica Mundo: To call using BellSouth 18100316
China [86] # (CC) China Telecom (CT) Mandarin Speaking Operator (CT) China Network Group (CNG)	108-12 108-17 108-712	WP service provided by 2 carriers - China Telecom covers south and China Network Group covers the north territories
Colombia [57] # (CC) ~ For Collect access in Spanish	01-8009-160-001 01-8009-161-111	
Cook Islands [682] #	9121	
Costa Rica [506] # ~	0800-012-2222	
Croatia [385] # (CC) ^^	0800-22-0112	
Cyprus [357] # (CC) ~	800-90000	
Czech Republic [420] # (CC) ~	00-42-000112	Service not accessible via mobile phones
Denmark [45] # (CC) ~	8001-0022	Service not accessible via mobile phones
Dominica [1+767] # + {	1-800-888-8000	Service available from hotels, payphones and ports of

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		entry. Prepaid cards not permitted.
Dominican Republic [1+809] # (CC) + CODETEL and TRICOM Collect access in Spanish	1-800-888-8000 1121	Service available from hotels, payphones and ports of entry.
Ecuador [593] # (CC) + To call using Andinatel Collect Access in Spanish To call using Pacifictel Collect Access in Spanish	1-999-170 1-999-172 1-800-999-170 1-800-999-172	
Egypt [20] # (CC) ~	7955770	Outside of Cairo, dial 02 first
El Salvador [503] (CC) To call using CTE Telecom Collect access in Spanish To call using Telefonica de El Salvador Automated WP access	800-1767 800-1567	
Estonia [372] # (CC) ^^	800-12-122	Service from card phones NOT coin Phones
Fiji [679] # (CC)	004-890-1002	
Finland [358] # (CC) ~	08001-102-80	
France [33] # (CC) ~	0-800-99-0019	
French Antilles [596] # (CC)	0-800-99-0019	(Martinique/Guadeloupe/La Reunion Islands)
French Guiana [594] # (CC)	0-800-99-0019	
Gabon [241] #	00-005	Service shut down by Local PTT, 5/15/2002.
Gambia [220] # ~	00-1-99	
Georgia [995] # (CC) ~	8-024995	
Germany [49] # (CC)	0800-888-8000	
Ghana [233] #	19019	
Greece [30] # (CC) ~	00-800-1211	
Grenada [1+473] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Guam [1+671] # (CC)	1-800-888-8000	
Guatemala [502] (CC) ~	99-99-189	Service not accessible via mobile phones
Guyana [592]	177	
Haiti [509] (CC) # { To call using Haitel and Hintelnet To call using Teleco Collect access in Creole	193 193 190	Prepaid cards not permitted.
Honduras [504] + #	8000-122	
Hong Kong [852] # (CC)	800-96-1121	
Hungary [36] # (CC) ~	06*-800-01411	Service available via two mobile carriers Pannon GSM and from Westel GSM.
Iceland [354] # (CC) ~	800-9002	
India [91] # - (CC) For collect access	000-127 000-126	Available from major cities via VSNL, Bharti Telesonic Ltd. and Reliance Infocom
Indonesia [62] # (CC) ~	001-801-11	
Iran [98]	9000120611	
Iraq [964] # (CC)	165	
Ireland [353] # (CC)	1-800-55-1001	Northern Ireland (Belfast) uses the UK WorldPhone access number (0800-279-5088)
Israel [972] # (CC) To call using GOLDEN LINES To call using BARAK	1-800-920-2727 1-800-930-2727 1-800-940-2727	

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To call using BEZEQ International		
Italy [39] # (CC) ~ From all phones	800-90-5825	Includes access from Vatican City and San Marino
Ivory Coast (Cote d'Ivoire) [225] (CC) #	00-1001	Service temporarily shut down by the PTT as of August 1, 2003
Jamaica [1+876] # + Only collect calls allowed via this access number From Hotels only From pay phones	1-800-888-8000 873 #2	Prepaid cards not permitted.
Japan [81] # (CC) ~ To call using KDDI To call using NTT To call using IDC To call using JT	00539-121 0034-811-811 0066-55-121 0044-11-121	
Jordan [962] # (CC)	18-800-001	
Kazakhstan [7] # (CC)	8-800-131-4321	Service not accessible via mobile phones
Kenya [254] (CC) #	0800-220-111	Available from most major cities. Service not accessible via mobile phones
Korea, South [82] # (CC) To call using KT^ To call using DACOM^ DACOM Mobile Phone Access To call using ONSE From phone booths + From Military bases	00729-14 00309-12 00309-099 00369-14 Red button 03, press * 550-2255	Military Access temporarily blocked
Kuwait [965] # {	800-MCI (800-624)	Service shut down by the Local PTT, as of 04/1999 for all U.S. carriers. Prepaid cards not permitted.
Latvia [371] # (CC)	800-8888	
Lebanon [961] + (CC) {	01-427-627	Only Operator Assisted calls permitted. Prepaid cards not permitted.
Liberia [231] #	678-678	WP service temporarily suspended
Liechtenstein [423] # (CC) ~	809 8000	
Lithuania [370] # (CC) ~	8800-900-26	
Luxembourg [352] # (CC)	8002-0112	
Macau [853] # (CC)	0800-131	
Macedonia [389] # (CC) ~	00-800-4266	
Malaysia [60] # (CC) ~ To call using Time Telekom To call using Celcom To call using DiGi	1-800-80-0012 1-800-18-0012 1-800-11-0012 1-800-28-0012	
Malta [356] #	800-90120	
Marshall Islands [692] #	1800-888-8000	
Mexico [52] # (CC) To call using Telmex	001-800-674-7000	When calling from public phones, use phones marked LADATEL
Micronesia, Federated States of [691] #	624	
Monaco [377] # (CC) ~	800-90-019	
Montserrat [1+664] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Morocco [212] #	00-211-0012	
Netherlands [31] # (CC) ~	0800-023-5103	Service not accessible via mobile phones
Netherlands Antilles [599] # (CC) + ^^	001-800-888-8000	Service from hotels, and ports of entry

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New Zealand [64] # (CC) To call using Clear Communications To call using Telecom NZ	0800-99-77-44 000-912	
Nicaragua [505] (CC) For access in Spanish For access in English	1-800-0166 1-800-0167	
Norway [47] # (CC) ~	800-19912	
Pakistan [92] # (CC) {	00-800-12-001	Prepaid cards not permitted.
Panama [507] #	800-0108	
Papua New Guinea [675] # (CC)	05-07-19140	
Paraguay [595] # +	00-812-800	Service from public telephones/payphones at airports, bus terminals, and hotels
Peru [51] (CC) {	0-800-50010	Prepaid cards not permitted.
Philippines [63] # (CC) ~ { English speaking Operator Filipino speaking Operator	105-14 105-15	Service provided by PLDT, Globe Telecom, Smart and Digitel. Prepaid cards not permitted.
Poland [48] # (CC) + ~	00-800-111-21-22	Service not accessible from many office buildings in Poland.
Portugal [351] # (CC) +	800-800-123	(Includes Azores and Madeira Islands). Service not accessible via mobile phones
Puerto Rico [787/939] # (CC)	1-800-888-8000	
Qatar [974] # ^^ {	0800-012-77	PTT temporarily shut down service, eff. 09/99. Prepaid cards not permitted.
Rwanda [250] # (CC) +	299	
Romania [40] # (CC) +	021-800-1800	
Russia [7] # (CC) ~ + To call using Rostelcom Russian speaking operator To call using Sovintel from Moscow To use Sovintel from St Petersburg To call from Sakhalin Islands ^^	747-3322 747-3320 9602222 3468022 1616-1	• When using 7473322 or 7473320 outside of Moscow, customers must first dial 095 • Service available from the Sakhalin Telecom network telephones in Yuzhno-Sakhalinsk only
Saipan (CNMI) [670] # (CC) +	1-800-888-8000	
San Marino [378] # (CC) ~	800-90-5825	
Saudi Arabia [966] # (CC) {	1-800-11	Country to country calling limited to the following 16 countries: Afghanistan, Bahrain, Bangladesh, Canada, Egypt, Germany, Italy, Jordan, Kuwait, Oman, Pakistan, Qatar, Saudi Arabia, Switzerland, U.A.E. U.S.A. Prepaid cards not permitted.
Senegal [221] # ~	3085	
Singapore [65] # (CC) To call using SingTel To call using StarHub	8000-112-112 8000-010-002	
Slovak Republic [421] # (CC)	08000-00112	
Slovenia [386] #	080-8808	Service shut down by the Local PTT on 09/01/98 for all U.S. carriers
Solomon Islands [677] #	0812	
South Africa [27] # (CC)	0800-99-0011	Prepaid cards not permitted.

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Spain [34] # (CC)	800-099-357	
Sri Lanka [94] # To call within Colombo To call outside Colombo	2440100 11-2440100	
St. Kitts/Nevis [1+869] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
St. Lucia [1+758] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
St. Pierre & Miquelon [508] # ~ (CC)	0-800-99-0019	
St. Vincent [1+784] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Sudan [249] # (CC)	800-002	
Sweden [46] # (CC) ~	0-200-895-438	
Switzerland [41] # (CC) ~	0800-89-0222	
Syria [963] # (CC)	0800	
Taiwan [886] # (CC) ~	0080-113-4567	
Thailand [66] # (CC) ^^ If calling from CAT pay phones If calling from TOT pay phones	001-999-12-001 1-800-0-001-20	
Tonga Islands	0-800-191	Access available from anywhere
Trinidad & Tobago [1+868] # +	1-800-888-8000	Service available from hotels, payphones and ports of entry
Turkey [90] # (CC) ~	00-8001-1177	Mobile service available via Telsim ONLY. All other mobile providers do NOT allow cellular phones via the WorldPhone access.
Turks and Caicos [1+649] # + {	1-800-888-8000	Service available from hotels, payphones and ports of entry. Prepaid cards not permitted.
Uganda [256] # ~	80002	Service on hold due to Local PTT issues.
Ukraine [380] # (CC) +	8*10-013	Note: **** indicates wait for second dial tone
United Arab Emirates [971] # ~	0-800-111	
United Kingdom [44] # (CC)	0800-279-5088	
United States [Area Codes] # (CC)	1-800-888-8000	
Uruguay [598] (CC) #	000-412	
U.S. Virgin Islands [1+340] # (CC)	1-800-888-8000	
Uzbekistan [998] # (CC) ^^	8641-998 0001	Access available in Tashkent city only
Vatican City [39] # (CC)	800-90-5825	
Venezuela [58] # (CC) + ~ Spanish speaking operator	0-800-100-1131 0-800-100-1130	Service available from airports, Hotels, and main cities
Vietnam [84] @ +	1201-1022	Service available ONLY from city post offices
Yemen [967] (CC)	008-00-102	PTT suspended service, effective May/2003. Service not accessible via mobile phones
Zambia [260] # ^^	00-886	Service put on hold by Local PTT